

Quality Management Policy

We are committed to provide, in line with agreed contract requirements and the expectations of our clients, work that will achieve customer satisfaction which is defect free, within budget and on time, every time.

In ensuring that these objectives are met we are committed to:

- Maintaining systems, which address the ideals of BS EN ISO 9001 2008
- Continuously improving the effectiveness of the Quality Management System
- Setting quality goals from the viewpoint of customer's, measuring progress towards fulfilment of those goals via internal audits and management review, whilst continuously reviewing the appropriateness and adequacy of the goals
- Ensuring that when complaints are received, they are attended to in a timely manner, the aim being the elimination of root cause(s) and the prevention of recurrence.

Signed



Date: 07/08/2023